GETTING STARTED

Q Why should I register?
A By registering, you will be able to personalize your cardio entertainment with custom playlists and automatically track your workouts. It's easy and takes about 60 seconds to complete.

Q Can I register if I don't have an email address?
A To complete your registration, you need an email address. Once you have registered on the Netpulse Entertainment Network, an email confirmation is sent to you to verify your account (once this is done, no more email communication is required). Your email is also your online username.

Q I lost my Log In information (ID number, picture password or website password). What do I do?
A Club members can contact the Netpulse team directly at feedback@netpulse.com to receive a reminder. We'll typically respond within 24 hours.

YOUR PERSONALIZED EXPERIENCE

Q I created a playlist during my workout, but the next time I signed in it was not there. Why?
A To successfully save your playlist, you will need
1. Create your list
2. Press “Save”
3. At the end of your session press “End Workout”
If any of these steps are skipped, your playlist will not be saved.

WEBSITE

Q What is the Netpulse website and what can I do there?
A The Netpulse website is found at the following address: http://my.netpulse.com
The Netpulse website is your personal workout portal. On the site you can:
- Update your profile to include your name (the screens will then welcome you by name)
- Monitor your workout history, view workout details and add any non-tracked workouts
- Create or update your Personalized Playlist of Music Videos
- If you don't have a Netpulse account yet, you can create one from the site

GENERAL QUESTIONS / FEEDBACK

Q I have some ideas for new features that Netpulse should know about. How do I pass that along?
A Please email the Netpulse team at feedback@netpulse.com. We love receiving feedback and new ideas, and will respond back to all inquiries.